

## USEFUL PATIENT INFORMATION During the Vancouver 2010 Winter Olympic and Paralympic Games

### Accessing St. Paul's Hospital

This fact sheet provides patients and their families with information about getting to and from St. Paul's Hospital during the Games (Olympic Games: February 12 – 28, 2010; Paralympic Games: March 12 – 21, 2010).

For the most up-to-date information, please visit: [http://www.vch.ca/your\\_2010\\_winter\\_games/](http://www.vch.ca/your_2010_winter_games/)

### Services

#### Q What is the role of St. Paul's Hospital during the Games?

St. Paul's Hospital has been designated the Olympic and Paralympic spectator hospital, serving as the go-to hospital for all spectators, visitors and media. Also, travelers requiring dialysis services will be seen through the Providence Health Care Travelers' Dialysis Program. However, it will be "business as usual" for people needing health services.

### Travel & Traffic Restrictions During Games Time

#### Q What traffic restrictions will be in place?

There will be 100 per cent access to St. Paul's Hospital and all other Providence Health Care sites during the Games. However, with about 150,000 people per day expected to surge into Vancouver's downtown peninsula, VANOC is predicting 30 per cent more vehicles on the road.

To help move athletes, officials, media, and visitors efficiently during the 2010 Winter Games, road restrictions will be in place before, during and after the Olympic and Paralympic Games. Your trip may take a little longer than usual, because of traffic volumes. Plan your travel in advance using online tools and up-to-date information available at **TravelSmart 2010**: <http://travelsmart2010.ca/> Information about road closures, taking public transit, Rideshare, Park & Ride, cycling and walking is provided.

Information about Olympic Lanes is available at the **Vancouver Host City: Getting Around website**: <http://olympichostcity.vancouver.ca/gettingaround>.

#### Q Will there be a patient drop off zone at St. Paul's Hospital?

Yes, between February 4 and March 1, 2020, there will be a 30-minute loading zone for patient drop off on Thurlow Street between Comox Street and Davie Street. If necessary, patients can be dropped off and escorted to their appointments.

#### Q Will HandyDART provide service during the Games?

Visit the **TransLink website** for more information about HandyDART: <http://www.translink.ca/en/Rider-Info/HandyDART.aspx>

### Parking

There will be parking restrictions in Downtown Vancouver 24 hours a day during the Games. Parking will be difficult for people who do not have secured parking spots.

Visit the City of Vancouver website to see the **Host City Olympic Transportation Plan**: <http://olympichostcity.vancouver.ca/pdf/Olympic%20route%20network%20maps.pdf>

#### Q Can I park in St. Paul's Hospital's parking lots?

The St. Paul's Hospital parking lots (Burrard Street Parkade and Thurlow Street lots) will be 100 per cent accessible.